

Notice of Privacy

Lhen Electric better known as Lhen Electric, with internet portal <https://lhenelectric.com/>, is responsible of the use and protection of your personal data, and in this regard we inform you of the following:

For what purposes will we use your personal data?

The personal data that we collect from you, we will use for the following purposes that are necessary for the service you request:

Response to messages from the contact form, Provision of any requested service

What personal data will we use for these purposes?

To carry out the purposes described in this privacy notice, we will use the following data personal:

Identification and contact data

How can you access, rectify or cancel your personal data, or oppose its use or exercise the revocation consent?

You have the right to know what personal data we have about you, what we use it for and the conditions of the use that we give them (Access). Likewise, it is your right to request the correction of your personal information in case that it is outdated, inaccurate or incomplete (Rectification); that we remove it from our records or databases of data when it considers that it is not being used properly (Cancellation); as well as oppose to the use of your personal data for specific purposes (Opposition). These rights are known as ARCO rights.

To exercise any of the ARCO rights, you must send a request via email to info@lhenelectric.com and must contain:

Full name of the owner.

Address.

Telephone.

Email used on this website.

Copy of an official identification attached. Subject "ARCO Rights"

Description of the object of the writing, which may be, but not limited to, the following: Revocation of consent to process your personal data; and / or Notification of the improper use of the treatment of your personal data; and / or Exercise your ARCO Rights, with a clear and precise description of the data to Access, Rectify, Cancel or Oppose. In case of Rectification of personal data, you must indicate the modification exact and attach the supporting documentation; It is important in case of revocation of consent, that you have in Note that not in all cases we will be able to respond to your request or terminate the use immediately, since it is possible that due to any legal obligation we require to continue treating your personal data. Also, you must consider that for certain purposes, the revocation of your consent will imply that we can no longer provide the service you requested from us, or the termination of your relationship with us.

In how many days will we respond to your request?

10 days

d) By what means will we communicate the response to your request? To the same email from where the request was sent.

The use of tracking technologies on our internet portal

We inform you that on our website we use cookies, web beacons or other technologies, through the which it is possible to monitor your behavior as an internet user, as well as provide you with a better service and experience when browsing our page. The personal data we obtain from these tracking technologies are as follows:

Type of user's browser, Date and time of the start and end of a user's session, Searches made by an user

These cookies, web beacons and other technologies can be disabled. To learn how to do this, see the help menu of your browser. Please note that if you disable cookies, you may not be able to access certain custom features on our website.

How can you know the changes in this privacy notice?

This privacy notice may undergo modifications, changes or updates derived from new Legal requirements; of our own needs for the products or services we offer; of our privacy practices; Changes in our business model, or other causes. We are committed to keep this privacy notice updated on the changes it may undergo and you can always consult the updates that exist on the website <https://lhenelectric.com>