

General information

This website is operated by Lhen Electric under the trade name Lhen Electric. All over the site, the terms "we", "us" and "our" refer to Lhen Electric under the trade name Lhen Electric. This website, including all the information, tools and services available to you at this site, the user, is conditioned to the acceptance of all the terms, conditions, policies and notifications established here.

By visiting our site and / or purchasing something from us, you participate in our "Service" and accept the following terms and conditions ("Terms of Service", "Terms"), including all terms and additional conditions and policies referenced in this document and / or available through hyperlinks. These Terms of Service apply to all users of the site, including without limitation users who are browsers, providers, clients, merchants, and / or content contributors.

Please read these Terms of Service carefully before accessing or using our website. By accessing or using any part of the site, you are accepting the Terms of Service. If you are not from a country that agrees to all the terms and conditions of this agreement, then you should not access the website or use any of the services. If the Terms of Service are considered an offer, acceptance is expressly limited to these Terms of Service.

Any new features or tools added to the current store will also be subject to the Terms of Service. You can review the updated version of the Terms of Service, at any moment on this page. We reserve the right to update, change or replace any part of the Terms of Service by posting updates and / or changes to our website. It is your responsibility to check this page periodically for changes. Your use of continuous or access to the website after the publication of any changes constitutes acceptance of such changes.

Section 1 - Online Store Terms

By using this site, you represent that you are at least the age of majority in your state or province of residence, or that you are of legal age in your state or province of residence and that you have given your consent to allow any of your minor dependents to use this site.

You cannot use our products for any illegal or unauthorized purpose neither can you, in the use of the Service, violate any laws in your jurisdiction (including but not limited to the laws on copyright).

You must not transmit worms, viruses or any code of a destructive nature.

Failure or violation of any of these Terms will result in immediate termination of your Services.

Section 2 - General conditions

We reserve the right to refuse the provision of service to anyone, for any reason and at any time.

You understand that your content (not including your credit card information), may be transferred unencrypted and involve (a) transmissions over various networks; and (b) changes to accommodate or adapt to the technical requirements of connecting networks or devices. Card information is always encrypted during transfer over networks.

You agree not to reproduce, duplicate, copy, sell, resell or exploit any part of the Service, use of the Service, or access to the Service or any contact on the website through which provides the service, without our express written permission.

The titles used in this agreement are included for convenience only and do not limit or affect these Terms.

Section 3 - Accuracy, completeness and timeliness of the information We are not responsible if the information available on this site is not accurate, complete or current. The material on this site is provided for general information only and should not be relied upon or used as the only basis for making decisions without first consulting, more precise information, complete or timely. Any reliance on the material on this site is at your own risk.

This site may contain certain historical information. Historical information is not necessarily current and is provided for your reference only. We reserve the right to modify the contents of this site at any time, but we have no obligation to update any information on our site. You agree that it is your responsibility to monitor changes to our site.

Section 4 - Modifications to the service and prices The prices of our products are subject to change without notice.

We reserve the right to modify or discontinue the Service (or any part of the content) at any time without prior notice. We will not be liable to you or any third party for any modification, price change, suspension or discontinuity of the Service.

Section 5 - Products or services Certain products or services may be exclusively available online through the website. These products or services may have limited quantities and are subject to return or exchange according to our return policy only.

We have made the effort to display the colors and images of our products, in the store, with the highest possible color accuracy. We cannot guarantee that your computer monitor shows colors accurately.

All products are subject to availability. Banner images are illustrative. These Legal cover all publications made in all media.

All promotions are not cumulative with other promotions. They apply while stocks last and they are restricted to one per person.

The use of coupons is personal, only one coupon per user. Coupon per order. Each coupon can have particular restrictions that will be communicated on the banner.

We reserve the right, but are not obligated, to limit the sales of our products or services to any person, geographic region or jurisdiction. We can exercise this right based in each case. We reserve the right to limit the quantities of products or services that we offer. All product descriptions or product prices are subject to change in any time without notice, at our sole discretion. We reserve the right to discontinue any product at any time. Any product or service offer made on this site is void where prohibited.

We do not warrant that the quality of the products, services, information or other material purchased or obtained by you meets your expectations, or that any errors in the Service will be corrected.

Lhen Electric is committed to providing the best products that meet our standards fashion grooming, as well as meeting the highest health safety and regulatory requirements related applicable. In the event that any of our products do not meet the highest standards, we are not responsible for damages resulting from non-use or defect of the products, and the product will be recalled from our market immediately.

Section 6 - Accuracy of Billing and Account Information We reserve the right to refuse any order you place with us. We can, to our discretion, limit or cancel the quantities purchased per person, per household or per order. Any restrictions may include orders placed by or under the same customer account, the same card credit, and / or orders that use the same billing and / or shipping address.

Prices may vary without prior notice due to external factors: currency devaluations, alterations drastic in the exchange rate, among others.

In the event that we make a change or cancel an order, we may attempt to notify you contacting us via email and / or billing address / phone number provided at the time the order was placed. We reserve the right to limit or prohibit Orders that, in our judgment, appear to be placed by dealers, resellers or distributors.

You agree to provide current, complete and accurate information of the purchase and account used for all purchases made in our store. You agree to quickly update your account and other information, including your email address and credit card numbers and date expiration date, so that we can complete your transactions and contact you when necessary.

For more details, please review our Returns Policy, in section 18 of this document.

Section 7 - Optional Tools We may provide you with access to third-party tools that we do not monitor and over which we have no control or input.

You acknowledge and agree that we provide access to these types of tools "as is" and "as Availability » without warranties, representations or conditions of any kind and without any endorsement. No We will have any liability derived from or related to your use of the tools provided by third parties.

Any use you make of the optional tools offered through the site at your own expense risk and discretion and you should make sure you are familiar with and approve the terms under which you are tools are provided by the third party vendor (s).

It is also possible that, in the future, we will offer you new services and / or features through the site.web (including the launch of new tools and resources). These new features and / or services will also be subject to these Terms of Service.

Section 8 - Third Party Links Certain content, products and services available via our Service may include material from third parties.

Third party links on this site may redirect to third party websites that do not are affiliated with us. We are not responsible for examining or evaluating the content or accuracy and we do not warrant and will not have any obligation or liability for any third party material or websites, or any third party materials, products or services.

We are not responsible for any damage or damage related to the acquisition or use of goods, services, resources, content, or any other transaction carried out in connection with a third party website. Please carefully review the policies and practices of third parties and ensure that you understand them before engaging in any transaction. Complaints, claims, concerns or questions with regard to third-party products, they should be directed to the third party.

Section 9 - User Comments, Enrollment, and Other Submissions If, at our request, you send certain specific submissions (for example, participation in contests) or without a request from us you send creative ideas, suggestions, proposals, plans, or other materials, whether online, by email, by post, or otherwise (collectively, 'comments'), you agree that we may, at any time, without restriction, edit, copy, publish, distribute, translate or use by any means comments that you have sent us. We do not have and will not have any obligation (1) to keep any comments confidential; (2) to pay compensation for comments; or (3) to respond to comments.

We can, but have no obligation, to monitor, edit or remove content that we consider it to be illegitimate, offensive, threatening, libelous, defamatory, pornographic, obscene or objectionable to or violates the intellectual property of either party or the Terms of Service.

You agree that your comments will not violate the rights of third parties, including copyrights, brand, privacy, personality or other personal or property rights. You also agree that your comments do not contain defamatory or illegal, abusive or obscene material, or contain computer viruses or other malware that could, in any way, affect the operation of the Service or any related website. You cannot use a fake email address, use another identity that is not legitimate, or mislead third parties or us as to the origin of your comments. You are solely responsible for the comments you make and their accuracy. We are not responsible and we do not assume any obligation with respect to the comments posted by you or any third party.

Section 10 - Personal Information Your submission of personal information through the site is governed by our Privacy Policy. To see our Privacy Notice.

Section 11 - Errors, inaccuracies and omissions From time to time there may be information on our site or in the Service that contains errors, typographical, inaccuracies or omissions that may be related to product descriptions, prices, promotions, offers, product shipping costs, transit time and availability. We reserve the right to correct errors, inaccuracies or omissions and to change or update the information or cancel orders if any information in the Service or on any related website is inaccurate at any time without prior notice (even after you have shipped your order).

We do not assume any obligation to update, correct or clarify the information in the Service or in any related website, including, without limitation, pricing information, except where required by law. No updated specification or update date applied in the Service or on any related website, it should be taken to indicate that all information in the Service or on any related website has been modified or updated.

Section 12 - Prohibited Uses In addition to other prohibitions as established in the Terms of Service, the use of the site is prohibited or its content: (a) for any illegal purpose; (b) to ask others to perform or participate in acts that are illegal; (c) to violate any international, federal, provincial or state regulations, rules, laws, or local ordinances; (d) to infringe or violate the intellectual property right of us or of third parties; (e) to harass, abuse, insult, harm, defame, slander, discredit, intimidate or discriminate against reasons of gender, sexual orientation, religion, ethnicity, race, age, national origin or disability; (f) to present false or misleading information; (g) to upload or transmit viruses or any other type of code

malicious that is or could be used in any way that could compromise the functionality or the operation of the Service or any related website, other sites or the Internet; (h) to collect or track personal information of others; (i) to generate spam, phishing, pharm, pretext, spider, crawl, or scrape; (j) for any obscene or immoral purpose; or (k) to interfere with or circumvent the elements of security of the Service or any related website, other sites or the Internet. We reserve the right to suspend use of the Service or any related website for violating any of the items of prohibited uses.

Section 13 - Disclaimer of Warranties; limitation of liability We do not guarantee or assure that the use of our service will be uninterrupted, punctual, secure or error free.

We do not guarantee that the results that may be obtained from the use of the service will be accurate or reliable.

You agree that from time to time we may remove service for indefinite periods of time or cancel the service at any time without prior notice.

You expressly agree that your use of, or the ability to use, the service is at your own risk. The service and all products and services provided through the service are (except as expressly stated by us) provided "as is" and "as available" for your use, without any type of representation, warranties or conditions of any kind, whether express or implicit, including all the implicit guarantees or conditions of commercialization, marketable quality, the suitability for a particular purpose, durability, title, and non-infringement.

In no event will Lhen Electric, our directors, officers, employees, affiliates, agents, Contractors, interns, suppliers, service providers or licensors will be responsible for any damage, loss, claim, or direct, indirect, incidental, punitive, special or consequential of any kind, including, without limitation, loss of profits, loss of income, loss of savings, loss of data, replacement costs, or any similar damage, whether based on contract, tort (including negligence), strict liability or otherwise, as a consequence of the use of any of the services or products acquired through the service, or by any other claim related in any way to the use of the service or any product, including but not limited to, any errors or omissions in any content, or any loss or damage of any type incurred as a result of the use of the service or any content (or product) published, transmitted, or made available through the service, even if it is advised of its possibility. Because some states or jurisdictions do not allow the exclusion or limitation of liability for consequential or incidental damages, in such states or jurisdictions, our liability is limited to the maximum extent permitted by law.

Section 14 - Indemnification You agree to indemnify, defend and hold harmless Lhen Electric and our parents, subsidiaries, affiliates, partners, officers, directors, agents, contractors, licensees, service providers, subcontractors, suppliers, interns and employees, of any claim or demand, including reasonable attorneys' fees, made by any third party because of or as a result of your breach of the Terms of Service or the documents they incorporate as a reference, or the violation of any law or the rights of a third party.

Section 15 - Severability In the event that any provision of these Terms of Service is found to be illegal, null or unenforceable, said provision will, however, be effective to obtain the maximum measure allowed by applicable law, and the non-enforceable part will be considered separate from these Terms of Service, said determination will not affect the validity of applicability of the other remaining provisions.

Section 16 - Termination The obligations and responsibilities of the parties that have incurred prior to the date of termination will survive the termination of this agreement for all purposes.

These Terms of Service are effective unless and until terminated by either you or us. You can terminate these Terms of Service at any time by letting us know that you no longer wish to use our services, or when you stop using our site.

If, in our judgment, you fail, or it is suspected that you have failed, in the fulfillment of any term or provision of these Terms of Service, we may also terminate this agreement at any time without notice, and you will remain responsible for all amounts owed until including the termination date; and / or consequently we may deny access to our services (or any part of it).

Section 17 - Entire Agreement Our failure to exercise or enforce any right or provision of these Terms of Service will not constitute a waiver of such right or provision.

These Terms of Service and the policies or operating rules published by us in this site or with respect to the service constitute the entire agreement and understanding between you and us and govern the use of the Service and supersede any prior agreements, communications and proposals or contemporaneous, whether oral or written, between you and us (including, but not limited to, any previous version of the Terms of Service).

Any ambiguity in the interpretation of these Terms of Service will not be construed in against the drafting group.

Section 18 - Return Policy

Term

We have a deadline for returns from the date the parcel delivered your order at the address indicated when making the purchase. You must notify about the return before that they are fulfilled through any of our service channels:

- In any of our stores in the country, presenting your invoice or ticket, one of our advisors sales will help you in the process. - Request a return within the return period by mail electronic.

Terms

To be eligible for a return, the item must:

- Be unused and in the same condition in which you received it. It must also be in its packaging original. - There are several types of goods that are exempt from being returned. Perishable such as food, flowers, newspapers or magazines cannot be returned. We also do not accept products that are intimate or sanitary goods, hazardous materials, or flammable liquids or gases. There are some situations where only partial refunds can be guaranteed:

- Any product that is not in its original condition, that is damaged or missing parts by reasons beyond our control
- Books with obvious signs of use. - CD, DVD, VHS tapes, software, games video, cassettes, or vinyl records that have been opened.

If you wish to return any of our products, you can do so in the following ways:

- In any of our stores in the country, presenting your invoice or ticket, one of our consultants selling will help you in the process. - Request a return within the return period by email. Procedure

1. Money refund (only applicable for warranty cases and withdrawal law): - Through transfer (savings account, checking account, savings on hand): done approximately within five business days after receiving the product back in our warehouse. - Through reversal payment: fifteen business days after receiving the product in our warehouse. This reversal runs by account and order of your bank, any questions you should contact them directly. - Product change (Subject to inventory availability at the time of change).

They can only be

make changes for products with a value equal to or less than the original and the difference, if applicable, will be delivered in a coupon for a new purchase in the online store. In case of not having availability for exchange, the value of the product (s) will be delivered in a coupon for a new purchase. - Coupon to make a new purchase (This coupon is valid for six months from the creation date). 2. Product change (Subject to inventory availability at the time of change). Changes can only be made for products with a value equal to or less than the original and the difference in case of applying, it will be delivered in a coupon for a new purchase in the online store. In case of not having availability for the change, the value of the product (s) will be delivered in a coupon for a new purchase. 3. Coupon to make a new purchase (This coupon is valid for six months from the date of creation).

Product conditions

The product must be returned in optimal conditions, without traces of having been used, with the original labels or failing that, if they have already been removed, you must insert them in the packaging. A

Once the product has been received in our warehouse, we will verify its conditions and agree

With the results, you will be sent a new product or you will be given a coupon for a new purchase.

Products that apply

RJ45 connectors, Plates without their wrapping

Response time
Money refund: Depending on the payment method you have used for your purchase, the

Refund will be made through an electronic transfer or to your credit card. Refunds

Partials will be processed by electronic transfer. Changes will be dispatched in approximately 3 business days after receiving the product in the warehouse and the same times of a regular delivery.

Shipping costs

The User may return, at no cost, any product that has factory defects. Transportation costs and the others that a return entails for reasons other than factory defects will be covered by the customer.

Section 19 - Law

For the interpretation and fulfillment of these terms and conditions, the parties submit to the jurisdiction of the courts of the City expressly waiving any other jurisdiction that it may correspond to them by reason of their present or future addresses.

Section 20 - Changes to the Terms of Service You can review the most current version of the Terms of Service at any time in this page.

We reserve the right, at our sole discretion, to update, modify or replace any part of these Terms of Service by posting updates and changes on our website. It is your responsibility to check our website periodically to verify the changes.

Your continued use of or access to our website or the Service after posting any change in these Terms of Service implies acceptance of said changes.

Section 21 - Contact Information Questions about the Terms of Service should be sent to info@lhenelectric.com.

Last update of this terms and conditions document: 11/08/2021